



# Kent County Department of Aeronautics

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**THIRD SECURITY LANE OPENS DURING PEAK TRAVEL PERIODS AT  
GERALD R. FORD INTERNATIONAL AIRPORT**  
**Security checkpoint expansion and added lane will significantly reduce passenger wait times**

**GRAND RAPIDS, MICH. (July 29, 2011)** – Gerald R. Ford International Airport and the Transportation Security Administration (TSA) recently completed the expansion of Concourse A’s passenger security screening checkpoint area. To expedite the screening process, the renovations included the addition of a third lane, which the TSA now plans to open daily during peak travel periods.

“Excellent customer service is a top priority at the airport. Together with the Aeronautics Board, we worked collaboratively with TSA and the airlines to significantly reduce passenger wait times at security checkpoints. With the opening of the third lane at Concourse A, passengers will experience much shorter lines during some of our busiest periods throughout the day,” said GFIA Executive Director Jim Koslosky.

In addition to the third security screening lane on Concourse A, airport staff worked with Continental Airlines to move that airline’s operations from Concourse A to Concourse B in an effort to better balance the passenger volume on the airport’s two concourses. The airport also is currently working with TSA to add a third lane for peak-period use at Concourse B in the near future.

Passengers are still encouraged to arrive at the terminal at least 90 minutes prior to scheduled departure.

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